



Georgia
Tech.®

Introducing The Office of the Ombuds

Dona Yarbrough, Ombuds
dona.yarbrough@gatech.edu
ombuds@gatech.edu

(404) 775-0428

What's an Ombuds?

- Thank you, Sweden!
- Ombudsman, Ombudsperson, Ombuds
- Confidential consultation and coaching for ANYONE in the Tech community with a concern relating to work or school
- Conflict resolution resource



Ombuds Services

Consultation

In-person or Zoom
confidential
consultation with the
Ombuds

Mediation

Informal conversation
between 2 or more
people in conflict,
facilitated by the
Ombuds

Education

Seminars for any
group, any size, on
conflict resolution,
teamwork, bullying,
and related topics

IOA Ethics and Standards of Practice



Students should contact the Ombuds when they . . .

- would like to discuss a sensitive issue/concern.
- are having a conflict with someone at Tech and want coaching or mediation.
- aren't sure what policies or resources apply to their situation.
- feel like their getting the runaround.
- don't know who to ask or where to go.



Common Concerns

- Conflict with a student or teacher
- Preparing for a difficult conversation
- Policy or process questions
- Bureaucratic frustrations
- Ethical dilemmas
- Health and safety concerns



THANK YOU

Office of the Ombuds

Dona Yarbrough

dona.yarbrough@gatech.edu

ombuds@gatech.edu

(404) 775-0428

