

The Residential Experience: Parent's Guide

Fall 2025

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Residence Life Interactions

Resident Assistant (RA)

Should be the resident's first stop for help! Can help with:

- Facilities requests
- Personal, social, or roommate issues
- Getting involved on campus
- Finding academic resources

Hall Director

Residents should reach out to their hall director if:

- They are having an issue with their RA
- They have a facilities request with no updates after 48 hours
- Need to talk through a room change request

Area Office

Residents should visit the Area Office for:

- Problems with BuzzCard access for residence hall locks
- Proof of Residency forms
- Emergency maintenance during office hours

First-Year Wellness Experience

The First-Year Wellness Experience aims to sustain and enhance the well-being of our incoming first year students by expanding their knowledge, attitudes, and skills within an 8 Dimensions of Wellness framework.

- Fall Semester – 8 Dimensions Program Pathway
- Spring Semester – Wellness Integration

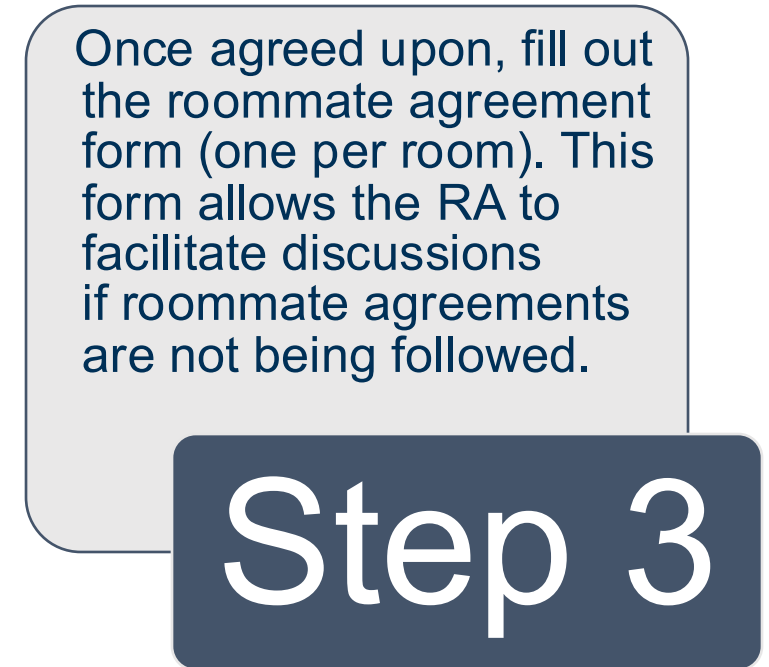
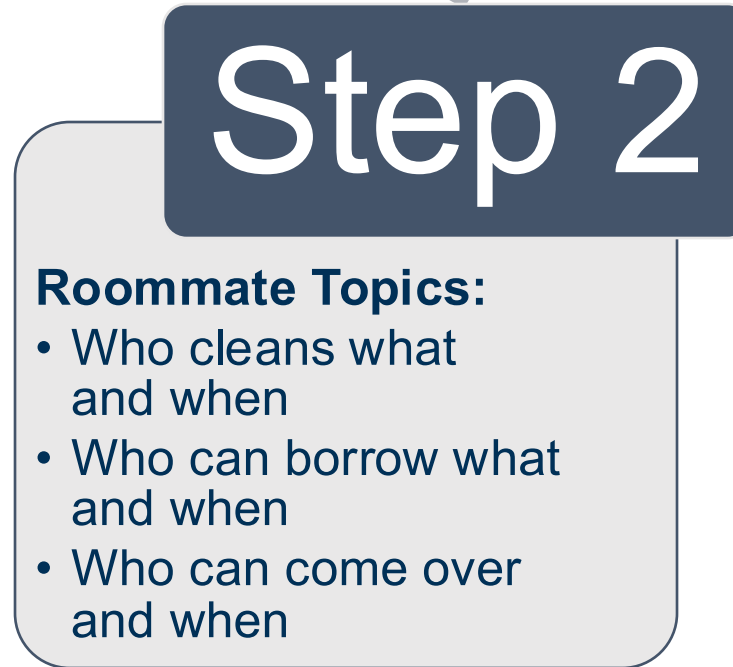


First-Year Wellness Experience

- Monthly newsletters include tips for how Georgia Tech students practice wellness.
- RA/HD events provide residents with additional opportunity to think about wellness.
- Residential first-year communities will compete to be the first to finish the 8 Dimensions Program Pathway.
- Residential tasks, like roommate agreements, are part of the program pathway.



Roommate Agreements



Programming and Leadership Opportunities

RA Programming

- Floor meetings
- Wellness Conversations
- Social Programs
- Academic Support
- RHA Programming
- One on One support
- Resource Connection

There are many opportunities for your student to get involved and develop and foster leadership skills. Students have the opportunity to join Hall Council through the Residence Hall Association or apply for one of the First-Year Leadership Organizations:

- Hall Council
- First-Year Activities Board
- Suit Up Professional Preparation

After Hours Assistance

Monday - Friday

- For emergency maintenance, contact the Area Office from 5:00 p.m. until 8:00 p.m.
- After 8:00 p.m., contact the RA on duty

Saturday-Sunday

- Contact the RA on Duty (all hours)

RA on Duty

Resident Locked Out?

Urgent Issues (water, air, etc.)?

- They can contact the RA on Duty by finding their number located at the entrance of the residence hall (example below).



Need Help?

Housing Help Desk

Not sure who to ask? Contact the Housing Help Desk!

Facilities issues, application processes, moves questions, access issues

How to contact:

- Submit a Ticket
- Chat
- Call

Knowledge Articles

There are a plethora of knowledge articles available for residents to review regarding community living, the application, services and support, health and safety inspections, and Institute Breaks.

Facilities Requests

The Facilities Request system provides:

- A direct link to their room assignment, shared space, or public space within their building when submitting a request
- Ability to add photos and more descriptive comments in support of their request
- Enhanced communication notifications when the status of your request changes
- Ability to monitor and view updates not only for their requests, but also for requests that are submitted by other residents for shared spaces (spaces within your room assignment) or public spaces (public spaces within your building)
- Ability to reopen a request that was not completed to your satisfaction

How can I support my student from afar?

- **Stay informed** through Georgia Tech's parent newsletters or family programs.
- **Send a care package** after a few weeks—it's a great morale booster.
- **Be a steady presence**

Contact Us

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